6   COMMUNICATION

This section explains how you and the Kanega watch interact and communicate by speaking, pressing the crown button, or by your feeling buzzes or vibrations.

6.1   Speaking to your Kanega watch

Your watch's name is **"Fred Astaire"**. "**Fred Astaire**" allows the watch to hear and listen to you.

Permission only speaking: The Kanega watch can only speak to you after you give it permission by speaking its name, **Fred Astaire**. The watch does not interrupt you or your day. The Kanega watch's built-in microphones respond to voice commands.

6.2   Speaking voice commands to your Kanega watch

You first speak "Fred Astaire", then you will see an "Ear" or band around the display meaning the watch is listening. <u>You must wait for the ear icon to display prior to telling Fred what you want.</u> After you see the Ear Icon, you can speak one of the voice commands below:

- **"What time is it?" -** The Kanega watch announces the current time. If your clock display is on 24-hour (military) time, then it speaks in military time.
- **"What day is it?**" – The Kanega watch announces the day.
- **"Get Help" -** The Kanega watch initiates a call to an operator at the monitoring center.
- **"Call the Operator" -** The Kanega watch initiates a call the monitoring center operator.
- **"Yes" -** Confirmation to proceed with the notification.
- **"No" -** Confirmation to not proceed with the notification.

 In limited circumstances, such as in an emergency or a fall detection, the watch will speak out loud to you without your permission.

6.3   Displays indicating the Kanega watch hears your voice command

Once you say **"Fred Astaire",** the watch displays an **'Ear'** icon, indicating the watch is listening. You have five (5) seconds after the 'Ear' appears to speak a command for the watch to perform a task. If you find the ear icon distracting, you can customize your Kanega watch to show a discreet band around the edge of the display when it has heard the name Fred Astaire and is listening for a command. See section 9.3 on page 21 for how to customize the listening mode.

Ear icon (default)

Discreet band around display

👁 **Show me how to ask for the time.**

Wearer says "*Fred Astaire*"	Wearer says "*What time is it?*"
	Fred Astaire listens. Fred Astaire says the time.

💡 You must say **"Fred Astaire"** first and see the ear icon, before talking to your watch.

6.4 How the Kanega watch gets your attention

1) **Verbal:** The watch has a built-in speaker. The speaker is used when responding to your voice commands or when you are talking to a monitoring center operator.
2) **Sensory:** The Kanega watch has built-in tactile sensations or notifications that feel like vibrations or buzzes.
    a. One (1) vibration or buzz = a confirmation
    b. Two (2) vibrations or buzzes = a notification that your batteries need charging
    c. Three (3) vibrations or buzzes = an alert that a fall has been detected
3) **Visual:** The Kanega watch displays text and icons on the clock face.

6.5 How to respond to your Kanega watch

There are two ways to interact with your watch.

1) **Touch** - you respond by pressing the crown button.

2) **Verbal** - When speaking to your watch, use your regular tone of voice. There is no need to raise your voice or hold the watch close to your mouth. There are two microphones that have specialized circuitry in the Kanega watch that enable it to interpret your voice commands. Only the commands listed in Section 6.2 on page13 are recognized.

7 EMERGENCY FUNCTIONS

Call for Help and **Fall Detection** are the Kanega watch's most important emergency functions.

7.1 Call for Help

Your Kanega watch connects you with an operator at the monitoring center if you have an emergency or need assistance.

Starting an Emergency Call

There are three (3) ways for you to use the watch to call for help:
1. One of two voice commands. You say either "**Fred Astaire, Get Help**" or "**Fred Astaire, Call the Operator**."
2. Press and hold the crown button for 2-3 seconds.

Confirming You Have Asked for Help

When your Kanega watch detects your call for help, the clock face displays the text "Calling Operator" and will speak to you to let you know the call center is being alerted.

Canceling an Emergency Call

When an emergency call is requested, your Kanega watch begins connecting you to an operator at the monitoring center. This process can take up to three (3) minutes. You can cancel the emergency call by pressing the crown button one (1) time. Your Kanega watch will speak to you every 15 seconds to let you know the call is being connected and remind you how to cancel the call if you do not need help.

Connecting an Emergency Call

Once your Kanega watch has contacted the monitoring center and the call is in the final stages of being connected, your Kanega watch tells you that you can no longer cancel the call. You will then hear a ringing sound, much like a traditional telephone, while waiting for the operator to answer your call. When the operator answers they will ask if it is an emergency and you can tell them what assistance you need.

Ending an Emergency Call

Once you have spoken to the operator, press the crown button one (1) time to end the call.

No connection available for an Emergency Call to connect to the operator

Since the Kanega watch uses WiFi and cell, it is rare that a call won't connect to an operator. If you are in a location with no cellular or WiFi signal, and make an emergency call, the watch will inform you that it is experiencing delays connecting you to an operator and ask you to move to another location, if possible. After 3:00 minutes, the watch will tell you there is not a strong enough signal to connect to the operator. Unless you cancel the call by pressing the crown button once the watch will keep trying to connect until either there is a connection or the battery power depletes.

The Kanega watch has a built-in GPS and location detection technology and communicates your location in an emergency.

7.2 Fall Detection

The Kanega watch contains special technology to automatically detect falls. No fall detection is 100% accurate, including the Kanega watch. The watch occasionally detects a sudden movement that is not a fall. If there are movements that you consistently make that are not falls, the Kanega watch learns these are not falls – though this process may take several months.

If the watch thinks you may have fallen, it alerts you with buzzes. You can tell the watch that you need help (to contact the monitoring center) or not. If you do not respond for 90 seconds, the watch automatically contacts the monitoring center.

Quick fact: 2 out of 3 times that people fall don't need help. By not automatically contacting the monitoring center, we are preserving your dignity.

Fall detection communication

Once a suspected fall is detected, the Kanega watch vibrates or buzzes three (3) times to alert you it suspects a fall. This buzzing pattern repeats every six (6) seconds. Once the vibration alerts begin, you have up to 30 seconds to respond to your Kanega watch.

YES, you have fallen and need assistance:
- Press the crown button one (1) time, indicating YES you want to proceed with the emergency notification, or say "**Fred Astaire, YES**". The watch says, "**If you hold the crown button or say get help I will call the operator for you. Press the crown button once if you do not need help**." The watch displays '**Hold the crown for help**'.
- If you press and hold the crown button for two (2) seconds, the watch calls a monitoring center operator. The call may take three (3) minute to connect. OR
- If you do not interact with the Kanega watch (no voice response and no crown button presses), the watch says, "**If you hold the crown button or say get help I will call the operator for you. Press the crown button once if you do not need help**." This verbal message repeats after 30 seconds and then calls the operator after 90 seconds. The Kanega watch says, "**I am contacting the operator. Press the crown button once if you would like to cancel the call**." The call may take three (3) minutes to connect to an operator at the monitoring center, depending on signal strength.

No, you did not fall or do not need assistance:

- Press the crown button one (1) time to see the notification. It will display "**Hold the crown button for help**." Press the crown button a second time to cancel the call.

This indicates you do not need assistance and do not want to speak to an operator, OR

- Say "**Fred Astaire, NO**".

    With either response, the watch remains on the clock face and no further action is taken.

The Kanega watch connects to your home Wi-Fi network. If the network changes, such as the router name (SSID) or the password, contact Customer Success immediately and provide your updated information. Failure to update your information in a timely manner may compromise the Kanega watch's functionality while in your home. The watch can save multiple WiFi networks.

Good Wi-Fi or cellular signal is important to be able to connect to the operator at the monitoring center. If a good signal is not available in an emergency, the Kanega watch will let you know. **In this situation, seek help through other means available to you.**

7.3 Monthly Test Calls

Best practice is to perform a monthly test call to the monitoring center by holding the crown button for two (2) seconds or by saying "**Fred Astaire, Get Help!**" or "**Fred Astaire, Call the Operator**." Immediately upon connecting with the monitoring center, say "This is a test call."

7.4 Monitoring Center Calls

When the watch makes a call to the monitoring center and communication is not established between the wearer and the monitoring operator, the operator calls the wearer's provided number followed by emergency contacts. If the call is not answered by the wearer or emergency contacts, the monitoring center will dispatch the local emergency agency.

The monitoring center caller ID number is (801) 781-6101. If you or your emergency contacts receive a call from this phone number, please answer and confirm whether there is an emergency.

We strongly recommend the wearer and all emergency contacts add the monitoring center contact in their cell phone so a caller ID name appears. Please inform your emergency contacts.

8 FEATURES

8.1 Display

Kanega watch display depicts messages with icons or text. For a complete listing of display screens see Section 14 **'Display Glossary'** on page 30.

Display OFF: The watch display remains off during normal use.

Display ON: The display turns on when any of the following occur:

- You say the name of your watch, **"Fred Astaire."**
- You press the crown button one (1) time.
- You raise your arm to glance at the watch.
- An emergency fall notification occurs.

The brightness of the display is controlled by a variety of factors listed below. The overall brightness can be adjusted as outlined in **'Customization'** on page 19.

Factors that impact the display brightness:

- Ambient light intensity
- Asleep vs. awake mode
- Watch orientation on wrist
- Emergency/notification

No single factor has absolute control over the display brightness. A blend of factors determines the display brightness. The display brightness changes quickly at the start of an emergency and adjusts gradually in response to ambient light intensity changes during a non-emergency.

 Sleep mode turns the display off if there's no activity for a period of time. This prevents the watch from lighting up in the middle of the night. Once the watch detects activity, the display turns on. This can take a few minutes depending upon how long you have been moving around.

 If you want to see the time at night (when your Kanega watch is in sleep mode), press the crown button one (1) time to illuminate the display for 5 seconds.
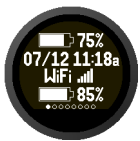
8.2 Time

 You view the time by raising your arm to glance at the watch or by pressing the crown button one (1) time.

8.3 Date

 From the clock face, press the crown button one (1) time to display the day and date.

8.4 Information Screen

 The information screen provides details regarding the individual battery charge percentages and the date and time that the watch last checked in. It also displays whether the check-in was over Wi-Fi or cellular, including signal strength.

Getting to the Information Screen: From the clock face screen, press the crown button one (1) time to see the date screen. From the date screen, quickly press the crown button two (2) times to display the information screen. The information screen is helpful when troubleshooting and determining your battery life.

8.5 Sleep Mode

Your Kanega watch monitors your activity level through sensors on the watch, including when you are sleeping. During sleep mode, raising your arm to glance at the watch will not illuminate the display. This behavior prevents the display from emitting unintended light in your sleeping area. You can momentarily wake the watch by pressing the crown button once quickly, which will illuminate the display for 5 seconds before returning to sleep. After sleep mode, it can take several minutes of activity before your Kanega watch will wake and enable glance controls to illuminate the display.

8.6 Update Settings

This mode allows wearers to immediately update settings like WiFi credentials and the local time zone. From the information screen, quickly press the crown button one (1) time to display the Update Setting screen, then press the crown button two (2) times to start the settings update.

Show me how to update my settings.

Press once 1X → Press twice 2X → Press once 1X → Update Settings 2X

Press crown button two (2) times to update settings
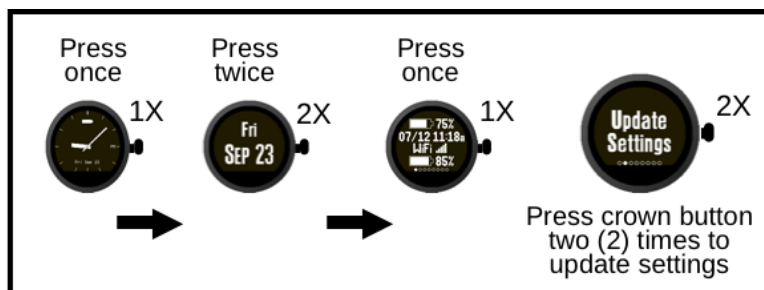
9 CUSTOMIZATION

You can customize several features of the watch. To enter the Customization Menu, go to the Information Screen first, and then advance through the menu features. Refer to Section 8.4 on page 18 on how to access the Information Screen. After you see the information screen, advance from one menu feature to the next by pressing the crown button one (1) time. To change the setting of each feature, press the crown button two (2) times quickly.

### 9.1 Clock Face Options

Analog   12- hour   24-hour

The first menu feature is the **'Clock Face'** screen that allows the selection of an analog or digital display of the time. Analog is the default display. The digital display can be a 12 or 24-hour clock (military time).

    To adjust the clock face:
1. If the watch display is black, press the crown button one (1) time to display the time (**'Clock'** screen). If it is displaying the time, then proceed to next step.
2. Proceed to '**Date**' screen by pressing the crown button one (1) time.
3. Proceed to '**Information**' screen by pressing the crown button two (2) times.
4. Proceed to '**Update Settings"** screen by pressing the crown button one (1) time.
5. Proceed to '**Clock face**' screen by pressing the crown button one (1) time.
6. Press the crown button two (2) times quickly to cycle through the different clock faces. The last clock face displayed will be selected.
7. Press the crown button one (1) time to advance to the **'Brightness'** screen or do nothing and in 15 seconds the watch will return to the main clock screen

 Show me how to change clock faces.
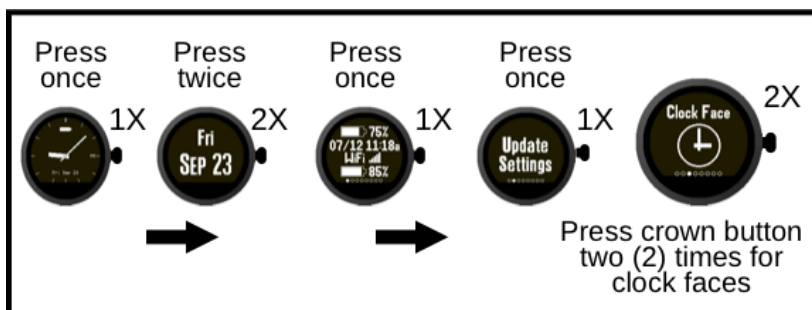
9.2 Brightness Control

 The brightness of the Kanega watch display can be increased or decreased with the brightness control screen. There are five (5) brightness level settings. The watch's default setting is at the medium level. The brightness setting impacts your battery life. The brightness level will vary throughout the day, based on a variety of factors.
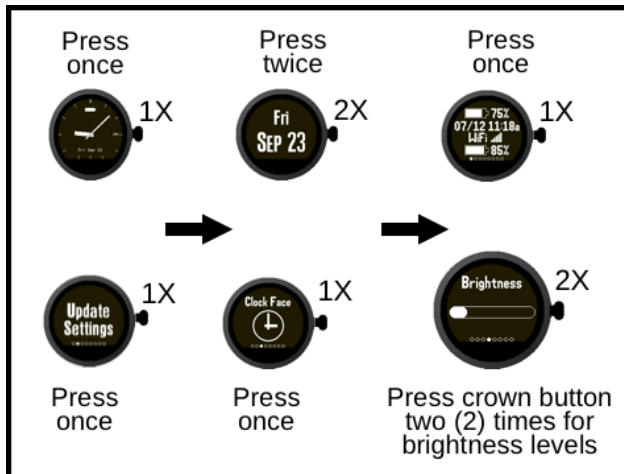
    To adjust the brightness level:
1. If the watch display is black, press the crown button one (1) time to display the time (**'Clock'** screen). If it is already displaying the time, then proceed to next step.
2. Proceed to '**Date**' screen by pressing the crown button one (1) time.
3. Proceed to '**Information**' screen by pressing the crown button two (2) times.

4. Proceed to '**Update Settings"** screen by pressing the crown button one (1) time.
5. Proceed to '**Clock face**' screen by pressing the crown button one (1) time.
6. Advance to **'Brightness'** screen by pressing the crown button one (1) time.
7. Press the crown button two (2) times quickly to cycle through different brightness levels or do nothing and in 15 seconds the watch returns to the clock screen. The last brightness level displayed will be selected.

Show me how to change brightness level.

9.3 **Listening Mode**

You can select which indicator you would like to see when the watch is in listening mode after recognizing a voice command. The choices are a large ear icon (the default) and a more discreet band displayed around the edge of the display.

To customize the listening display:
1. If the watch display is black, press the crown button one (1) time to display the time (**'Clock'** screen). If it is already displaying the time, then proceed to next step.
2. Proceed to '**Date**' screen by pressing the crown button one (1) time.
3. Proceed to '**Information**' screen by pressing the crown button two (2) times.
4. Proceed to '**Update Settings"** screen by pressing the crown button one (1) time.
5. Proceed to '**Clock face**' screen by pressing the crown button one (1) time.
6. Proceed to **'Brightness'** screen by pressing the crown button one (1) time.
7. Advance to the '**Listening'** screen by pressing the crown button one (1) time. Press the crown (2) times quickly to cycle through the two screens or do nothing and in 15 seconds the watch will return to the main clock screen. The last listening mode displayed will be selected.

Show me how to change listening mode options.
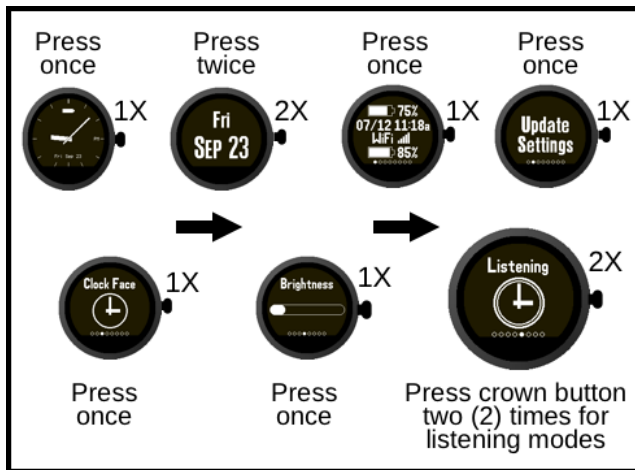
9.4 Airplane Mode

ON: Mode while
flying on a plane

OFF: Mode during
normal daily use

When traveling on an airplane, always turn on the airplane mode of your Kanega watch.
Airplane mode complies with federal and airline regulations.

To change the airplane mode:

1. If the watch display is black, press the crown button one (1) time to display the time (**'Clock'** screen). If it is already displaying the time, then proceed to next step.
2. Proceed to '**Date**' screen by pressing the crown button one (1) time.
3. Proceed to '**Information**' screen by pressing the crown button two (2) times.
4. Proceed to '**Update Settings"** screen by pressing the crown button one (1) time.
5. Proceed to '**Clock face**' screen by pressing the crown button one (1) time.
6. Proceed to **'Brightness'** screen by pressing the crown button one (1) time.
7. Proceed to **'Listening**' screen by pressing the crown button one (1) time.
8. Advance to '**Airplane**' mode by pressing the crown button one (1) time. Press the crown button two (2) times quickly and the Kanega watch toggles the airplane mode On and Off.
9. Once you select the correct '**Airplane**' mode, you can either press the crown button one (1) time to advance to the **'Regulatory'** screen or do nothing and in 15 seconds the watch returns to the main **'Clock'** screen.

When '**Airplane**' mode is **ON,** cellular and Wi-Fi are not functional. When '**Airplane'** mode is **OFF,** Wi-Fi and cellular function normally. If you try to call for help or if the watch detects a fall (as could happen during airplane turbulence), the watch says "**I am in airplane mode"** and will not connect to an operator.

⚠️ Your Kanega watch depends on Wi-Fi and cellular. As a result, the Kanega watch will not function outside of the United States due to different cellular networks.

👁 Show me how to turn Airplane mode on and off.
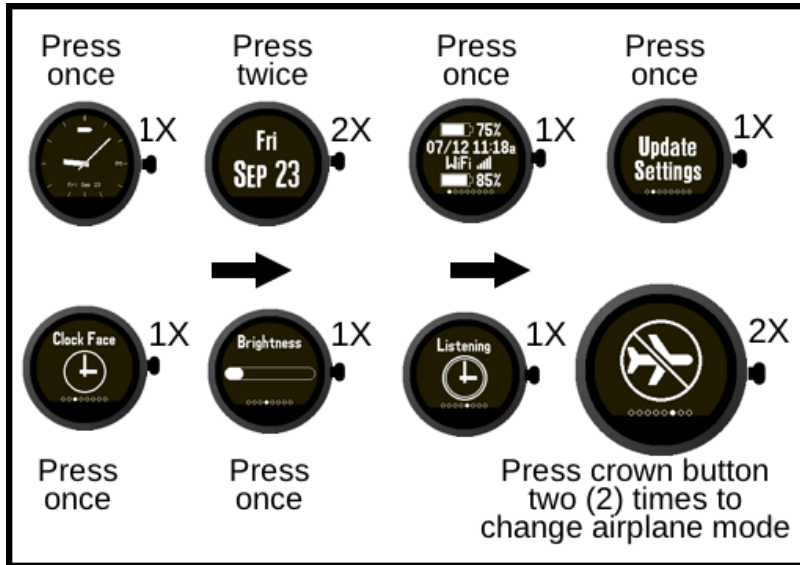
9.5 Repeat Voice Tutorial

You can repeat the start-up voice tutorial anytime. At the end of the voice tutorial, you will be prompted to make a test call to the monitoring center operator.
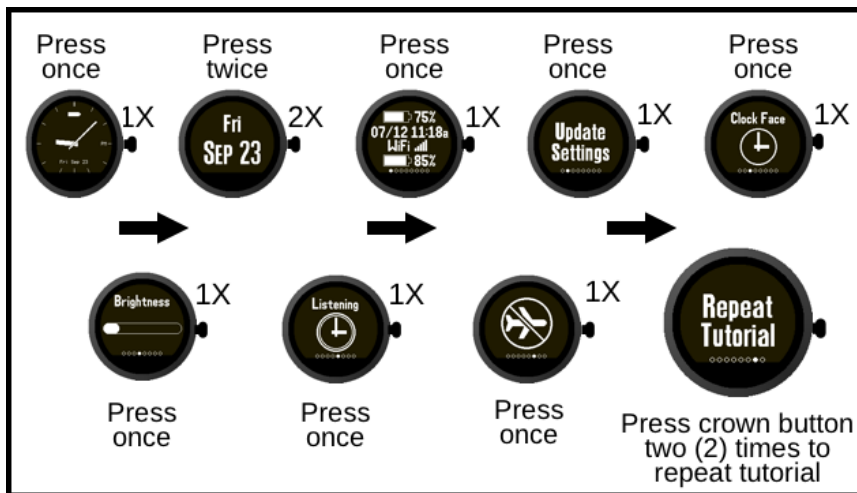
To repeat the voice tutorial:

1. If the watch display is black, press the crown button one (1) time to display the time (**'Clock'** screen). If it is already displaying the time, then proceed to next step.
2. Proceed to '**Date**' screen by pressing the crown button one (1) time.
3. Proceed to '**Information**' screen by pressing the crown button two (2) times.
4. Proceed to '**Update Settings"** screen by pressing the crown button one (1) time.
5. Proceed to '**Clock face**' screen by pressing the crown button one (1) time.
6. Proceed to **'Brightness'** screen by pressing the crown button one (1) time.
7. Proceed to **'Listening**' screen by pressing the crown button one (1) time.
8. Proceed to **'Airplane Mode'** screen by pressing the crown button one (1) time.
9. Advance to '**Repeat Tutorial'** mode by pressing the crown button one (1) time. Press the crown button two (2) times quickly and the Kanega begins your 5-minute voice tutorial again.

⚠️ While you are listening to the voice tutorial, you are not actively monitored by the monitoring center. We recommend you be seated while listening to the voice tutorial.

Show me how to repeat the voice tutorial.
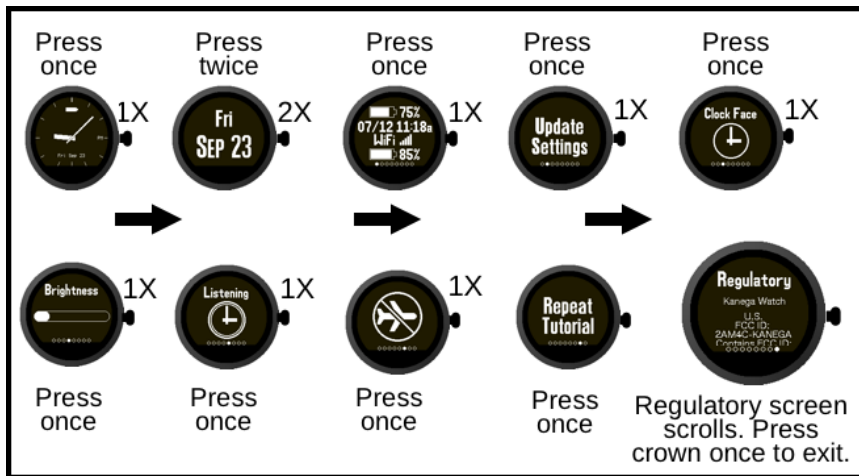

9.6 Regulatory Screen

This screen contains information about the Kanega watch's regulatory compliance with FCC and other agencies and is required by the FCC. It scrolls through information.

To view the regulatory screen:
1. If the watch display is black, press the crown button one (1) time to display the time (**'Clock'** screen). If it is already displaying the time, then proceed to next step.
2. Proceed to '**Date**' screen by pressing the crown button one (1) time.
3. Proceed to '**Information**' screen by pressing the crown button two (2) times.
4. Advance to the **'Regulatory'** screen by pressing the crown button two (2) times.
5. The '**Regulatory'** screen scrolls information. At the end of the scroll, the watch returns to the '**Clock Face'**.

Show me how to scroll to the Regulatory screen.

Press once → 1X | Press twice → 2X | Press once → 1X | Press once → 1X | Press once → 1X

Press once | Press once | Press once | Press once | Regulatory screen scrolls. Press crown once to exit.

To return to the main clock face from any other screen on the watch simply wait 15 seconds and the display will automatically go to the clock face.

10 CARE AND MAINTENANCE

Your Kanega watch requires little maintenance.

10.1 Cleaning

To clean your watch, take a slightly dampened cloth, using regular tap water, and lightly wipe down your watch, clock face, and metal band. Alcohol wipes are fine but do not use abrasive cleaners. Dip a Q-tip into rubbing alcohol to clean the corners of the carrier where the electrical pins/gold contacts are located.

10.2 Skin Sensitivity

Some people experience contact dermatitis or bacterial infection from soap, sweat, makeup, perfume, food, and drink that gets trapped between jewelry and watches and the skin. If you have sensitive skin or are prone to contact dermatitis, we recommend drying your watch after getting it wet.

10.3 Disposal

Do not throw your batteries in the trash. The Kanega batteries require special handling when disposing. Before disposing of a bad battery, check with local, state and federal regulations to ensure proper compliance and safety.

Your watch is built to be splash and dust-proof. You can shower with the watch on your wrist, however we suggest you do not engage in immersive activities, such as swimming, while wearing your Kanega watch.

11 REGULATORY INFORMATION

Your Kanega watch is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for Radio Frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These FCC RF exposure limits are derived from the recommendations of two expert organizations: the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). The RF exposure limit set by the FCC for wireless mobile devices employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg).

SAR values for wrist worn devices are measured in reference to (wrist) extremity and head under simultaneous (multiple) transmitter conditions for each frequency band operation. For speaker mode communication this device has been tested when worn on the wrist and positioned a minimum of 1.0 cm from the head. For this device, the FCC safety limit for extremity SAR is 4.0 W/kg (10gm) and head SAR is 1.6 W/kg (1gm). The highest SAR tested value for this device is 0.03 W/kg (wrist) and 0.84 W/kg (head).

> **FCC ID: 2AM4C-KANEGA Contains FCC ID: 2AM4C-UE866**

FCC WARNING

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular location. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

· Reorient or relocate the receiving antenna.

· Increase the separation between the equipment and receiver.

· Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

· Consult the dealer or an experienced radio/TV technician for help

---

Radio Frequency Interference Statement

Warning: This is a Class B product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

Canadian Doc Notice

For Class B Computing Devices

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the Radio Interference Regulation of the Canadian Department of Communications.

"Le présent appareil numérique n'èmet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la class B prescrites dansle Règlement sur le brouillage radioélectrique é dicté par le ministère des Communications du Canada."

12 FREQUENTLY ASKED QUESTIONS (FAQs)

Q: How often do I need to charge my batteries?
A: Best practice is to proactively change your batteries daily. Make it a part of your morning or evening routine. Keep the other two batteries in the charger at all times to make battery changes quick and easy.

Q: If I travel will my watch change time zones automatically?
A: YES. Your Kanega watch will automatically update to the correct time zone anywhere in the continental United States.

Q: Can I wear my Kanega watch out of the country?
A: NO. Your Kanega watch will not operate properly outside of the US due to differing cellular standards.

Q: If there are changes to my home Wi-Fi network, do I need to make any changes to the Kanega watch?
A: YES. If you change Internet providers or make Wi-Fi network changes such as a new router or changes to your network passwords, immediately contact Customer Service so your Kanega watch will be able to communicate through your Wi-Fi.

Q: How do I clean my watch?
A: To clean your watch, take a slightly dampened cloth, using regular tap water or an alcohol wipe, and lightly wipe down your watch case, clock face and metal band.

Q: Will I be allergic to the Kanega watch if I have allergies to certain materials?
A: Unlikely. The watch and band are made of hypoallergenic medical grade stainless steel and should not cause any irritations or allergic reactions.

Q: What should I do if my watch fits too loosely or is too tight?
A: You can take your watch to any reputable jeweler and they can adjust the band.

Q: Where can I get new batteries?
A: Contact Customer Service if you have lost a battery or need a battery replacement.

Q: What should I do with the old batteries?
A: Do not throw them in the trash. The Kanega watch batteries are Lithium Ion batteries and require special handling when disposing. Before disposing of a bad battery, check with local, state and federal regulations to ensure proper compliance and safety.

Q: Is the Kanega watch waterproof?
A: The Kanega watch is dust and splash-proof and conforms to the IP67 standard. You can wear your watch while washing your hands or in the shower, but immersive activities such as swimming are not recommended while wearing your Kanega watch.

Q: Can I wear my Kanega watch in the shower?
A: Yes. You can wear your Kanega watch in the shower.

Q: Can I wear my Kanega watch swimming?

A: No. It is not recommended that you wear your Kanega watch while swimming.

13 BASIC TROUBLESHOOTING

Symptom	Things to Try	What's Next?
I just received my watch and cannot turn it on	Be sure the batteries are fully charged before placing them on the watch. Press (not turn) the crown button on the side of the watch one (1) time to start the voice tutorial.	If the watch does not turn on contact Customer Support at 1-800-300-1724, ext. 2.
When I insert a battery in the charger the light on the charger does not appear.	Check that the battery contacts are aligned with the contact pins on the charger. Remove and replace the battery to make sure the battery is seated properly.	If you have tried all the ports on the charger and the four (4) batteries and you still cannot get any of the lights on the charger to appear, contact Customer Support at 1-800-300-1724, ext. 2.
When I place a fully-charged battery on my watch band it reads at 0% charge or does not read the battery at all.	Remove and replace the battery to ensure the battery is seated properly. Try the same battery on the other side of the watch. If that does not work, try another battery. If that does not work, then re-charge the battery(s) on the charger for a few hours and try again.	If you still cannot get a battery reading above 0% on your watch, contact Customer Support at 1-800-300-1724, ext. 2
My watch shows a date of January 23rd – when it's not January 23rd.	This means the watch has recently performed a maintenance reset. It should update automatically to the correct time within a few minutes.	If the time and date do not update within an hour, contact Customer Support at 1-800-300-1724, ext. 2.
None of the lights on the charger work or a charger light is rapidly blinking a blue/purple color when I insert the batteries.	Notify Customer Support at 1-800-300-1724, ext. 2. Make sure the charger green power light is on and the batteries are correctly inserted in the charger.	Contact Customer Support at 1-800-300-1724, ext. 2.
My watch doesn't respond when I say "**Fred Astaire".**	Conduct a crown button call to the monitoring center and let the operator know it is a test call.	If the watch doesn't respond, contact Customer Support at 1-800-300-1724, ext. 2.

14 DISPLAY GLOSSARY

The following are the various display screens that can appear on your watch and a brief explanation of each. The watch can display the following messages:
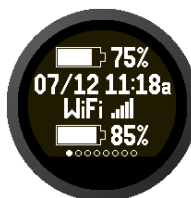
General Watch Information

Current time and date Overall battery charge	Current date (large display)	Charge percentage for each battery Last time and type of watch check in (Wi-Fi or Cell)

Different types of clock faces

Brightness Control

Analog	Digital time	24-hour/ military time	Five (5) different brightness levels (Level 1 shown)

Update Settings

Update Settings	Updating	Update completed

Airplane Mode		Repeat Tutorial	Regulatory certifications
ON	OFF	Repeat Tutorial	Regulatory Screen

NOTIFICATION SCREENS

Batteries are discharged and need changing

Change both
batteries

Only one battery
needs to be changed

COMMUNICATION SCREENS

Listening ear icon	Thinking text (after ear icon)	Listening band	Thinking band

Calling operator

Call ended

Connected

Restoring call

Watch is calling the monitoring center	Call ended or disconnected	Call connected	Call dis-connected and restoring

FIRST TIME SETUP AND TUTORIAL SCREENS (AFTER INITIAL SETUP THESE SCREENS DO NOT RE-APPEAR UNLESS YOU SELECT 'REPEAT TUTORIAL' FROM THE MENU)

Press crown to begin	Back to sleep…	Welcome!	Press crown to continue	Speaking to me	Get the time
Begin tutorial	Sleep mode and needs to be reset	Tutorial intro	To continue the tutorial	Learning to speak to the watch	Learning to get the time

Buzzes	Get help	Test call	For more information	Great job!
Vibrations	How to call the monitoring center	How to make a test call to the operator	For more information	Congratulations!

IF WATCH DOES NOT HAVE CELL CONNECTION AT INITIAL SET UP TO MAKE A TEST CALL TO THE OPERATOR AT THE MONITORING CENTER.

Battery Restore Kanega Watch	Setting up	No cell signal	Call support
Restoring	Setting Up	No cell signal	Call support

KEY   WORDS

Use these key words to quickly find a topic in the User Guide.
Airplane mode (page 22)
Batteries (page 9)
Battery charger (page 9)

15 Notes

This page is intentionally left blank for you to take notes while talking to the operator or customer support.